

Who was Karmein Chan?



In a snap, right at the moment she got abducted, her dreams, future, projects and family were destroyed

Disclaimer

The information provided on this page might contain errors. We did our best to provide an accurate account of the events, but due to the nature of this story, some unknowns remain.

The use of copyrighted material on this page is for research purposes. The Cruel Song is a private non-profit initiative that aims at promoting the memory of Karmein Chan.

Murdered at 13

The murder of Karmein Chan is an Australian child murder case in which a 13-year-old Chinese-Australian girl was abducted at knifepoint from her Templestowe, Victoria, home during the night of Saturday 13 April 1991. Karmein's body was discovered at Edgars Creek in the suburb of Thomastown on Thursday 9 April 1992; the prime suspect for her abduction and murder is an unidentified serial child molester known as "Mr Cruel", who had abducted and assaulted a minimum of three prepubescent and adolescent girls in circumstances markedly similar to Karmein in the years prior to her abduction.

Investigators believe Karmein may have been killed by Mr Cruel because she had either seen her abductor's face, or because he feared the child could identify him.

The manhunt to identify and locate Karmein's abductor and murderer remains one of the largest in Victoria history. Despite intense publicity and repeated efforts, her murder remains unsolved.

Foreword

This website exists for one reason: so that Karmein Chan is not forgotten. She was a daughter, a sister, a student, a young person moving through an ordinary world that failed to protect her.

In April 1991, she was taken from her family and her life was ended before it had the chance to fully begin. Much has been written about her death. This site exists to remember her life, to document what is known, avoid what is false, to respect what cannot be known, give her story clarity, not spectacle.

I did not know Karmein Chan, but over time, she became a familiar stranger to me, someone I could not forget, someone who deserved better from the world, and someone whose memory deserves care.

This is not an official nor an investigative site. This is simply a place of record, built with patience, built with respect, built with the hope that small acts of remembering still matter.

If you knew her, I hope this space feels careful enough to honour her. If you did not know her, I hope this space helps you meet her as a person, not just a name in a file.

That is all I can offer, that will have to be enough.

|| You lived. You mattered. You still exist here.



Presentation



Karmein Chan, 1977 – 1991

Karmein was a Chinese-Australian citizen. She was born on Saturday 5 November 1977 in Australia, to parents who had separately migrated from Hong Kong to Melbourne the year prior to her birth. Her parents, John and Phyllis Chan, had become engaged shortly after their arrival in Australia when both were in their early twenties [KCSRC00006].





Phyllis and John Chan gave press conferences

Both parents held strong work ethics, and by the time Karmein entered her teenage years, the Chan family owned and operated a lucrative Chinese restaurant and a Chinese takeaway, with both parents regularly working up to eighteen hours per day.

Karmein was the eldest of three daughters born to the couple, with sisters Karly (born in 1981 [KCSRC00006]) and Karen (born in 1983 [KCSRC00043]) completing the family. She spent her early years living in the suburb of Bulleen before the family relocated to Serpells Road in the suburb of Templestowe. All three sisters received a private education at the prestigious Presbyterian Ladies' College.



Their parents ensured all three of their daughters were fluent in both Chinese and English, with Chinese being the language predominantly — though not exclusively — used within the household [KCSRC00005][KCSRC00006].

By 1991, Karmein was a year-eight student at Presbyterian Ladies' College [KCSRC00001], where she was known as a bright and diligent student with ambitions to become a barrister or a doctor [KCSRC00005][KCSRC00006]. At the time of her abduction she was recuperating from a bout of glandular fever, from which she had largely recovered by mid-April [KCSRC00018].



The car is believed to be a 1974 Holden Monaro or a 1977 Ford XC Falcon ([photo analysis](#))

Kidnapping

On the morning of Saturday 13 April 1991, John Chan drove Karmein to her regular Saturday tennis lessons [KCSRC00018] at the Camberwell Tennis Centre in Balwyn North, where she had begun practising the previous year. Her mother later drove her daughter to the Bulleen Plaza shopping centre, where the two ate breakfast.



Boroondara Tennis Centre (ex-Camberwell Tennis Centre) in Balwyn North





KCSR00011

Bulleen Plaza shopping centre

Karmein then completed some of her homework at the Bulleen Library located right next to the shopping centre. [KCSR00005]



Inside Bulleen Library, quite a small building [TCS 2024]

That afternoon, friends of the family drove Karmein and her sisters to the Eltham Chinese restaurant their parents operated, where they ate an afternoon meal with their mother before an employee drove them home at approximately 5.45pm [KCSRC00019]. The sisters spent approximately one hour at home with their father before he left to attend to business needs at the Lower Plenty restaurant, just ten minutes' drive from their home.

According to Karly and Karen, their sister then read stories to them before all three sisters watched a "television special" about Marilyn Monroe in Karmein's bedroom.



The Chan sisters: Karly, 9, Karen, 7 and Karmein, 13 [KCSRC00046]

At approximately 8:40pm, Karmein and Karly encountered a man dressed in a green tracksuit, with grey sneakers and wearing either a dark blue/dark green/brown balaclava wielding a large knife in the family hallway; this individual informed the girls: "See this knife? Where's your mum and dad?" Both were forced into the bedroom at knifepoint, where the intruder discovered Karen hunched and whimpering behind the bedroom door.



***One of the drawings of Mr Cruel
done by the Chan sisters.***

The abductor as drawn by Karly Chan

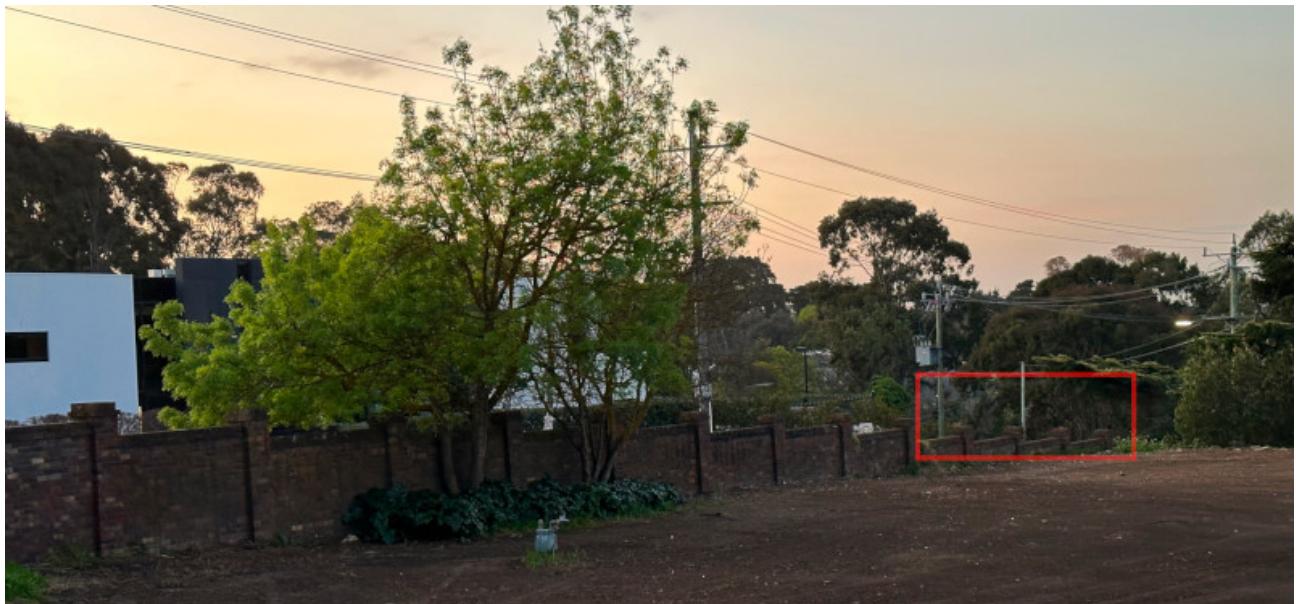


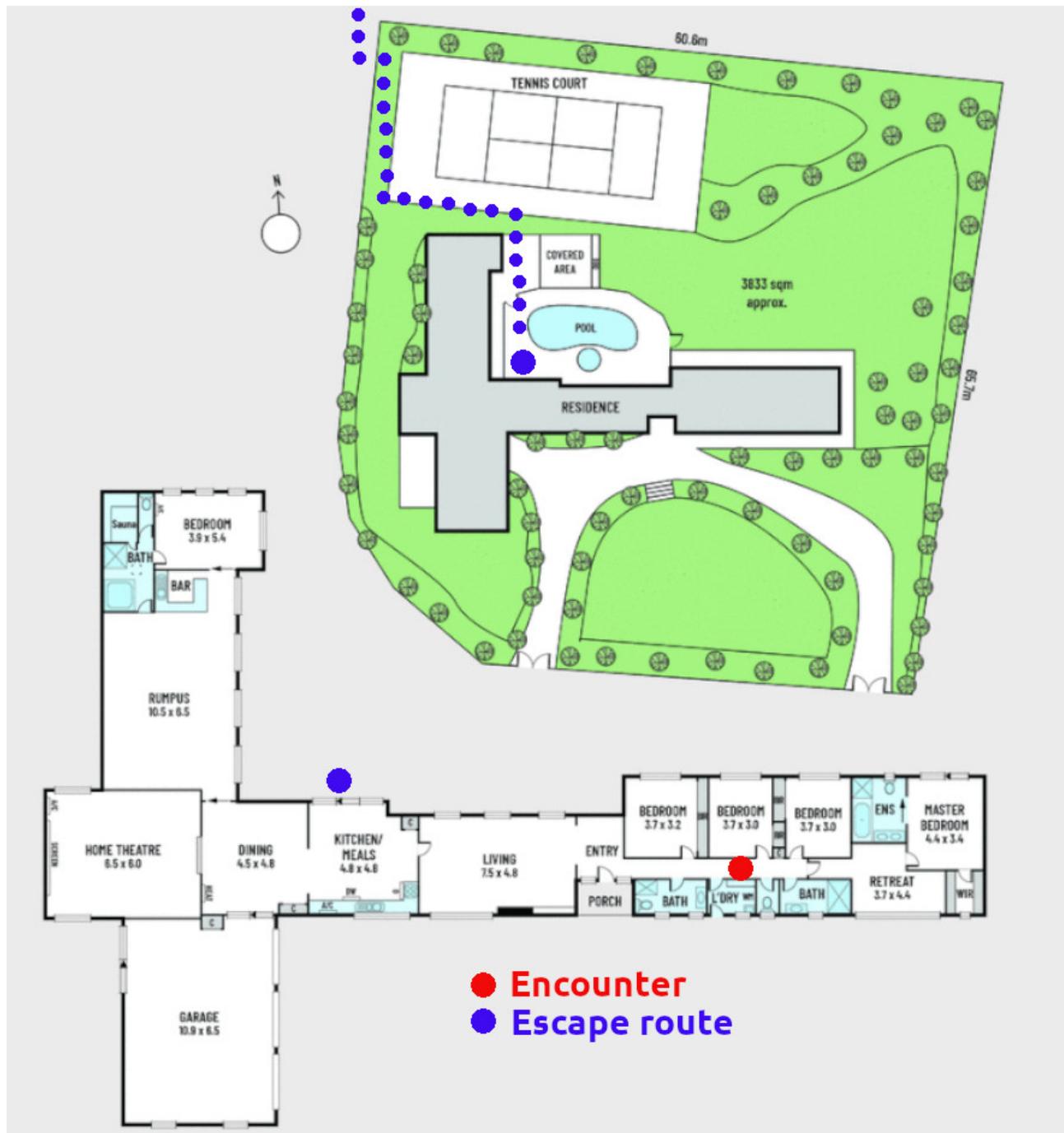
Nightmare art: by sister Karen.

The abductor drawn by Karen Chan

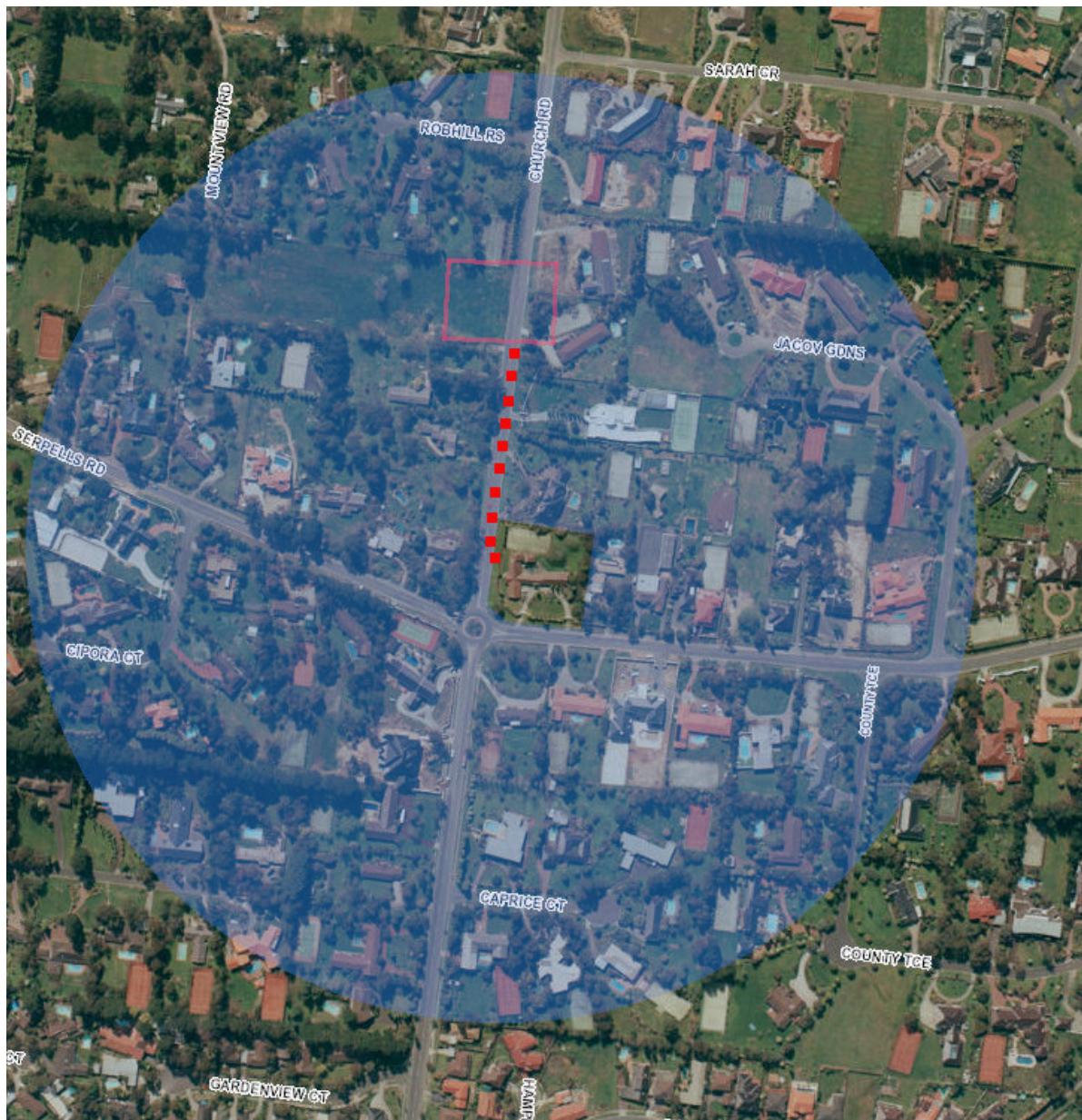
The abductor as drawn by Karly and Karen Chan, Karmein's younger sisters

All three sisters were threatened with the knife before the intruder bound and gagged the two younger girls and forced them into a wardrobe as he held Karmein by her hair, saying to the younger sisters, "I won't hurt you." He then barricaded the wardrobe with a bed before fleeing with Karmein, who was barefoot and wearing only a white floral nightdress and underwear, at approximately 9:05pm.









KCSRC00010

Potential escape route followed by Karmein and her abductor

Investigators later determined Karmein was led across the family garden and tennis court, through a gate and onto Church Road, where she was almost certainly forced into an unknown vehicle parked about 300 metres from the family home.

Shortly thereafter, the younger Chan sisters freed themselves from their bindings and the wardrobe before phoning their father to report their ordeal and Karmein's kidnapping. This call was made at approximately 9:20pm, with Karly blurting to her father Karmein was missing.

Daddy come home. A man with a knife, he took Karmein.
— Karly Chan

Their father rushed home to discover Karly and Karen cowering in the laundry room; he briefly searched the house for his oldest daughter before reporting her kidnapping to police, who arrived at the home within minutes.

My daughter is gone, a man with a knife took her from our home.
— John Chan to a D-24 police operator [KCSRC00046]



Kam On (John) Chan during an interview

Timeline

Date	Event
Saturday 5 November 1977	Karmein Chan's birth
1978	Hong Kong style restaurant named Mings opens at the Bulleen Plaza shopping centre
June 1981	Karly Chan's birth [KCSRC00006]
Tuesday 31 May 1983	Karen Chan's birth [KCSRC00043]
September 1989	Karmein has glandular fever (also known as infectious mononucleosis). She got treatment at the Royal Children's Hospital of Melbourne [KCSRC00018]
Monday 5 November 1990	Karmein's 13th birthday
Sunday 17 March 1991	Dissolution of the Soviet Union
Monday 1 April 1991	Easter Monday (public holiday)
Friday 12 April 1991	Last school day of term 1
Saturday 13 April 1991	<p>9AM: Tennis lesson for Karmein at the Boroondara Tennis Centre (ex-Camberwell Tennis Centre)</p> <p>10AM: Phyllis and Karmein have breakfast at the Bulleen Plaza shopping centre (cappuccino and orange juice)</p> <p>10.30AM – 12PM (approx.): Karmein does her homework at the Bulleen Library. A married couple, friends of the Chans, collected Karmein and her sisters, who had been at a Chinese (Mandarin) lesson, and drove them to Ming's</p> <p>12.45PM (approx.): Lunch at Eltham restaurant</p> <p>1.30PM – 5.44PM: Karmein, Karly and Karen played outside the restaurant and had dinner</p> <p>5.45PM – 6PM: Eltham restaurant manager drives the 3 sisters home [KCSRC00019] Conflicts with KCSRC00005</p> <p>6PM – 6.29PM: The girls are at home with their dad John</p> <p>6.30PM: John Chan goes to work at Ming's restaurant in Eltham</p> <p>6.31PM – 8.30PM: Karmein bathed her younger sisters and read them bedtime stories. They started watching <i>Marilyn: Something's Got To Give</i>, a documentary looking at Marilyn Monroe working on her unfinished film [KCSRC00003] on Channel 10 [KCSRC00004]</p> <p>8.40PM: Karmein and Karly encounter a man dressed in a green tracksuit and a balaclava wielding a long knife in the family hallway. He ties the younger sisters and lock them in a wardrobe</p> <p>9.05PM: Karmein is abducted, barefoot and wearing a white short-sleeved knee-length nightdress with a blue flower pattern. <i>From there, Karmein's track is lost.</i></p> <p>9.20PM: Karly and Karen break free and call their Dad at the restaurant</p> <p>9.23PM: John Chan leaves his restaurant in Eltham</p> <p>9.30PM: John Chan arrives at his home located 113 Serpells Road in Templestowe</p>

	9.35PM: Police is called
	9.50PM: Sergeant Rodney David Phillips from Victoria Police is at the scene. He meets John Chan, Karly and Karen next to the garage [KCSRC00034]
	10PM: The Chan family is taken to Doncaster police station to make their first statements
Sunday 14 April 1991	3PM: Karmein Chan has now been missing for as long as Sharon Wills was in December of 1988
Monday 15 April 1991	11PM: Karmein Chan has now been missing for as long as Nicola Lynas was in July of 1990
Tuesday 16 April 1991	John and Phyllis Chan give their first press conference
Friday 19 April 1991	Karly and Karen Chan each write a letter to their missing sister
Tuesday 23 April 1991	The Victorian government offered a \$100000 reward, unusually fast and substantial
Wednesday 24 April 1991	Police conducted a large-scale door knock of around 2500 homes near the Chans' Templestowe residence
Monday 29 April 1991	First school day of term 2
Tuesday 30 April 1991	Presbyterian Ladies' College students return to school
Thursday 2 May 1991	Phyllis Chan writes a letter to "Mr Kind" [KCSRC00051]
Friday 3 May 1991	Patronage at the family's two Chinese restaurants had dropped off dramatically [KCSRC00042]
Wednesday 8 May 1991	Karmein Chan's classmates wrote a letter to her family to express their sympathy [KCSRC00041]
Thursday 23 May 1991	Phyllis Chan addresses a letter to "the man who is with Karmein Chan now"
Wednesday 5 June 1991	Karly Chan has started to sleepwalk while calling out for her missing sister [KCSRC00044]
Sunday 23 June 1991	Phyllis Chan publishes a coded letter in the <i>Sunday Herald Sun</i>
Tuesday 5 November 1991	Phyllis Chan publishes another letter in the <i>Herald Sun</i> . Karmein would have been 14 years old
Thursday 9 April 1992	Karmein's body is found in Thomastown by a man walking his dog at around 5PM
Saturday 16 May 1992	10.30AM: A service is held at the Bulleen Baptist church. Later in the day, Karmein's remains are cremated in Fawkner

The offender was never brought to justice.

Public questions about the Karmein Chan case

We are seeking sourced answers to the following questions. Please [contribute](#), every step forward is a huge win.

KCQST0001 – Who was the last person outside the family to see Karmein Chan alive?

KCQST0002 – Were the phone lines cut?

KCQST0003 – What do we really know about Karmein Chan's behavior during the home invasion?

KCQST0004 – Did the abductor know that Karmein had asthma?

KCQST0005 – Is there any evidence that Karmein Chan was taken to the same hideout as the other victims?

KCQST0006 – What was the exact distance between the abduction site and the place where her body was found?

KCQST0007 – Why did the perpetrator choose to kill Karmein, when previous victims had been released?

KCQST0008 – What was the likely route taken by the abductor between Templestowe and Edgars Creek?

KCQST0009 – Who are the witnesses or acquaintances today who might be willing to speak, or cooperate anonymously?

KCQST0010 – What did the place where Karmein was held prisoner look like, exactly? Is a reconstruction possible?

KCQST0011 – Was Mimi a dog or a cat (or something else)?

KCQST0012 – Did the abductor steal anything from the Chan residence (clothing, records, money...)?

KCQST0013 – Was Mimi present inside the Chan residence during the abduction?

KCQST0014 – If Mimi was a dog and was present at the Chan residence during the abduction, why didn't he/she bark?

Extra context

About Karmein Chan

Flowers for Karmein

A tribute of love to keep Karmein's resting place beautiful, help us bring fresh flowers every week by making a small donation.

Every week, fresh flowers are brought to Karmein Chan's resting place as a simple gesture of remembrance and love. This tradition is open to anyone who wishes to take part. It's a quiet way to **honor her memory and ensure she is not forgotten**.







Photos





Karmein Chan at a birthday party one week before her abduction







8 years old Karmein





Another photo of Karmein Chan at a birthday party one week before her abduction



Karmein Chan at the ski station [KCSRC00023]





Lesser known portrait of Karmein Chan [KCSRC00045]

Essential facts

- Born in Melbourne, Australia on Saturday 5 November 1977
- Australian name: Karmein
- Australian family name: Chan
- Chinese name: 陈嘉敏 ("Miss Chen, praiseworthy and quick-minded")
 - 陈 (Chén) = **Chan**
"Chan" is the Cantonese Romanisation of the Mandarin surname *Chén* (陈). It's an extremely common Chinese family name, and "Chan" is how it often appears in Hong Kong and diaspora communities.
 - **嘉敏** (Jiāmǐn) ≈ **Karmein**
 - "Karmein" is a rare English transliteration, but very likely derived from **嘉敏**.
 - 嘉 = *Ka* or *Kar*
 - 敏 = *Min* or *Mein*
 - This kind of transliteration was common in Chinese families aiming to blend or internationalise their children's names while retaining a connection to the original Chinese.
 - **Jyutping:** *Can4 Gaa1 Man5*
 - **Tones:** Low falling (4), High level (1), Mid rising (5)

- Generation: X
- Height: 154cm [KCSRC00024]
- Parents: John and Phyllis Chan
- Languages spoken
 - English
 - Cantonese
 - Mandarin
- Known medical conditions:
 - Asthma (she had a [metered dose inhaler](#) next to her bed)
 - No dental works performed
- Siblings: 2 sisters
 - Karly Chan, born in June 1981 [KCSRC00006]
 - Karen Chan, born Tuesday 31 May 1983 [KCSRC00043]
- Favourite dish: lasagne [KCSRC00036]
- Zodiac sign:
 - Scorpio, sunsign (Western)
 - Leo, moonsign (Vedic)
 - Snake (蛇)
- Karmein once told her mum she wouldn't go willingly after seeing media reports about [Mr Cruel's abduction of Nicola Lynas](#),
- Karmein used her pocket money to go see [The Phantom of the Opera musical](#) (possibly around 1986 when she was 9 years old or in 1990 when she was 13)
- Karmein suffered from [asthma](#) and needed her inhaler whenever she got too tired or emotional
- Karmein Chan integrated the Presbyterian Ladies' College located in Burwood in 1983 [KCSRC00002]
- In 1991, she was in year eight class 8H [KCSRC00001]
- Karmein Chan's friends described her as "a very friendly person with a strong personality who had a bubbly sense of humour and who lived life to the fullest"
- William Mackay, principal of Presbyterian Ladies' College, described Karmein as "charming, polite, enthusiastic and lively"
- Phyllis Lam (ex-Chan) said her eldest daughter was smart, caring and funny. "She had a soft heart, a sense of humour and was slim, tall and pretty," Ms Lam said. "She was intelligent, well that's what her mother says, but anyway she was very honest."
- Karmein enjoyed telling made up stories about her weekends to her school friends for fun [KCSRC00005]



Asthma medication metered dose inhaler



Karmein Chan went to the Royal Melbourne Children's Hospital in 1989 to treat her glandular fever





Aerial view of RMCH from Saturday 23 February 1963 [KCSRC00054]







Her “favorite dress”

Karmein Chan enjoyed wearing a specific piece of clothing. It was a bright green hoodie with mid-length red sleeves and some aztec-inspired illustration on the front.





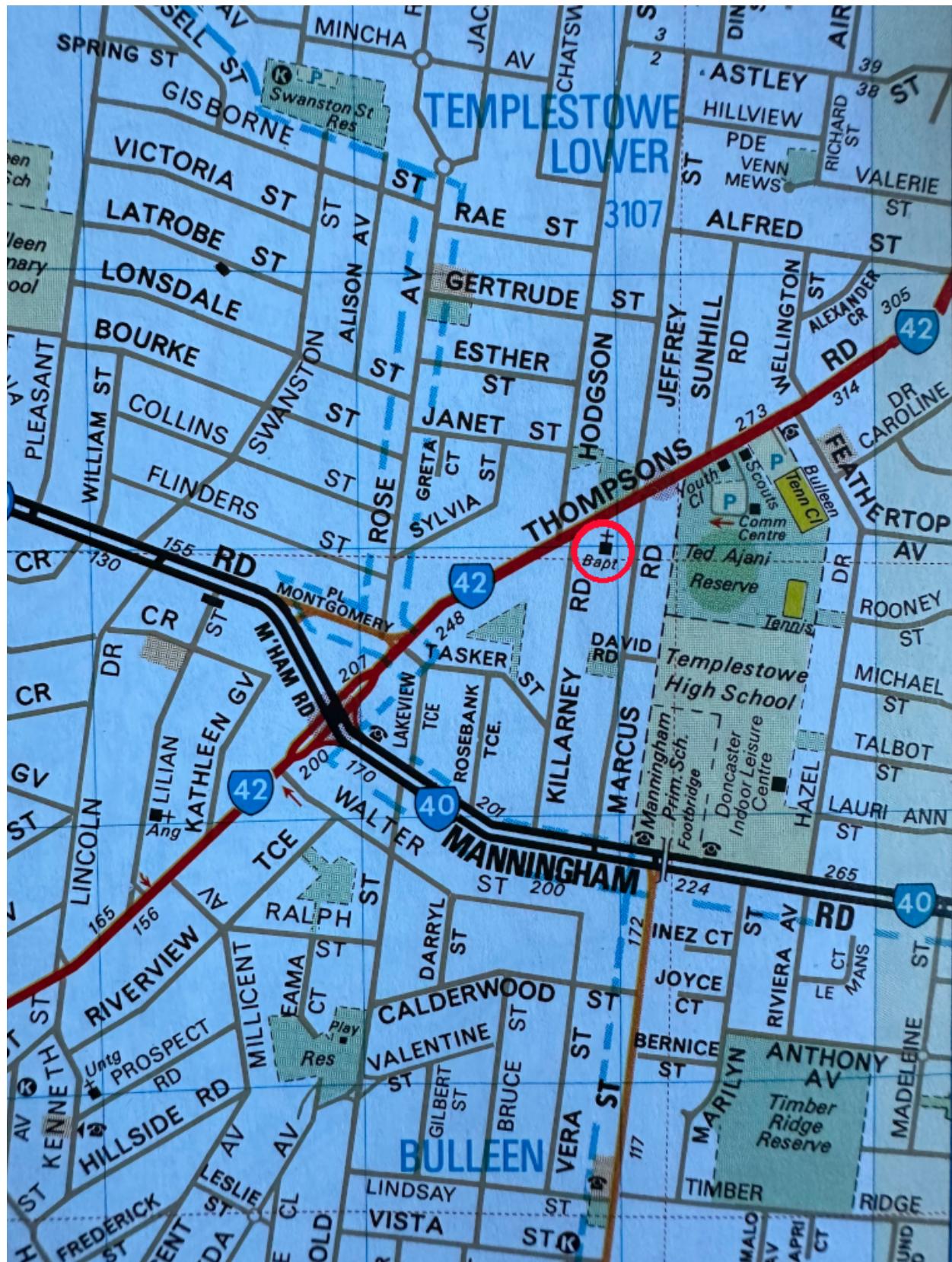
The real piece of clothing



Current best effort in AI reconstruction, not 100% accurate

Burial ceremony

More than 850 people were expected to attend the funeral service for Karmein Chan held from 10.30AM on Saturday 16 May 1992 at the Bulleen Baptist Church located at the corner of Marcus and Thompsons roads [KCSRC00049]. The service was filmed and photographed by police in case Mr Cruel was among the mourners.



Bulleen Baptist Church in Bulleen [KCSRC00012]

Phyllis Chan was seen crying out for her dead daughter in total desperation while John Chan appeared lifeless, staring ahead. Karen and Karly Chan, looking lost and bemused, took their places with the Chinese choir to sing *The Color Song*. It was one they had learned in church with Karmein [KCSRC00048]. The choir also performed *What a Friend We Have in Jesus* [KCSRC00050].

Reverend Bill McFarlane made a plea for Karmein's killer to come forward:

As a congregation throughout this building, we join with the Chan family and the Spectrum task force in pleading to that man to come forward, wherever he may be.

Perhaps he may listen to this on a news bulletin tonight, and I say again to that man: come forward.

— Reverend Bill McFarlane

This very emotional service was followed by cremation at Fawkner Cemetery [KCSR00047].



Fawkner Cemetery [KCSR00012]

A few days later, on Wednesday 20 May 1992, about 700 students and teachers from the Presbyterian Ladies' College attended a memorial service at Scots Church.

What a Friend we have in Jesus,
All our sins and griefs to bear!
What a privilege to carry
Everything to God in prayer!
O what peace we often forfeit,
O what needless pain we bear,
All because we do not carry
Everything to God in prayer!

Have we trials and temptations?
Is there trouble anywhere?
We should never be discouraged,
Take it to the Lord in prayer.
Can we find a friend so faithful
Who will all our sorrows share?
Jesus knows our every weakness,
Take it to the Lord in prayer.

Are we weak and heavy-laden,
Cumbered with a load of care?
Precious Savior, still our refuge—
Take it to the Lord in prayer;
Do thy friends despise, forsake thee?
Take it to the Lord in prayer;
In His arms He'll take and shield thee,
Thou wilt find a solace there.

— *What a Friend We Have in Jesus* by Joseph M. Scriven and Charles C. Converse





Burial ceremony of Karmein Chan at the Bulleen Baptist Church

Familiar places and trips



Places familiar to Karmein Chan [KCSRC00038]

In green, car trips. In blue, bus trips.

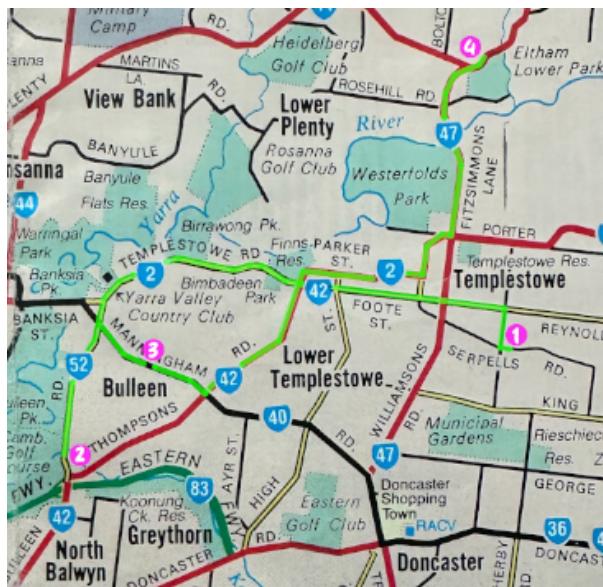
- A: Chan house in Templestowe
- B: Presbyterian Ladies' College, Karmein's school
- C: Box Hill, a city she went to daily during bus trips to/from school
- D: Ming's restaurant in Eltham
- E: Bulleen Plaza shopping centre where the Chan family had a second restaurant; Karmein and Phyllis had breakfast there on Saturday mornings
- F: Boroondara Tennis Centre (ex-Camberwell Tennis Centre)

Typical weekday

All three Chan sisters used to catch the private bus line provided by their school, the Presbyterian Ladies' College, to travel from their home to PLC in the morning, and from their school to the Eltham restaurant in the afternoon.

Typical weekend

Saturday routine (1990, 1991)



Places where Karmein Chan spent her Saturdays
[KCSR00038]

Around 8.30am, Phyllis Chan would drive Karmein from their home (1) to the Boroondara Tennis Centre (2) where she would practice tennis until 10am. In the meantime, her two younger sisters would go to a Chinese class.

They would then drive to the Bulleen Plaza shopping centre (3) and have breakfast. Once done, Karmein would go to the library downstairs in order to do some homework.

At midday lunch, friends of the Chan family would drive her and her sisters to Ming's restaurant in Eltham (4) where they would spend the afternoon playing.

One of the restaurant employees would finally drive them back home at approximately 6pm. There sometimes was a babysitter available, but it often was Karmein who had the responsibility to bathe her little sisters and look after them while their parents were at the restaurant for the busiest night of the week.

About the Chan family

- The Chan family lived in Bulleen from 1977 to 1984. They then lived in Templestowe from 1984 to 1993,
- The Chan Family spoke mostly Cantonese at home [KCSR00005],
- They had a dog called Mimi,

- They employed a babysitter, but she had to go to a party on the night of 13 April 1991 and was not available to look after the three sisters [KCSRC00005],
- Phyllis Chan was feeling off on the day Karmein got abducted. She even tried to call home between 7 and 8PM but was too busy with customers at her restaurant to get the call through [KCSRC00005],
- In May and June 1991, Karmein's younger sister Karly was often seen sleepwalking at night while calling her sister's name [KCSRC00005],
- Karly and Karen recorded prayers that were broadcasted on the [3AW radio station](#),
- John and Phyllis Chan divorced in 1993,
- The Chan residence was sold on the 23 October 1993 for 421,000 \$AUD (928,894 \$AUD adjusted for 2023 inflation),
- Phyllis Chan changed her name to Phyllis Lam, her initial family name.

| Karmein, where are you – have you come home yet?

| — Karly Chan while sleepwalking



Hong Kong harbour in the mid-1980s, with the Shun Tak Centre in the background ([photo analysis](#))



Hong Kong harbour in 1988, same location as photo above [KCSRC00040]

About the abduction

The abductor broke through a lounge room window and left with Karmein through the sliding kitchen door.



Possibly the window screen the abductor removed to enter the house





Karly and Karen, Karmein's younger sisters, escorted by Doncaster police

About D-24

At 9.35PM on Saturday 13 April 1991, John Chan placed a call to a D-24 police operator after confirming his daughter Karmein Chan was missing [KCSRC00046].

D-24 was the name of the **Victoria Police emergency communications centre**. It handled **000 emergency calls**, plus direct lines from police stations, patrol cars, and other emergency services. In 1991, if you dialed **000**, the call was routed (via the Telstra operator) to the appropriate state police centre; in Victoria that meant **D-24 in Melbourne**.

It wasn't a "public number" in the sense that ordinary people would dial "D-24" directly; members of the public dialled **000** (or sometimes **11444** for non-urgent police matters).

About Saturday 13 April 1991

Trivia

- April 13, 1991 was the **103rd** day of the year 1991 in the Gregorian calendar
- #1 US song: **I've Been Thinking About You** by **Londonbeat**
- #1 UK song: **The One And Only** by **Chesney Hawkes**
- Popular movie: **Joker** directed by **Todd Phillips** [KCSRC00039]

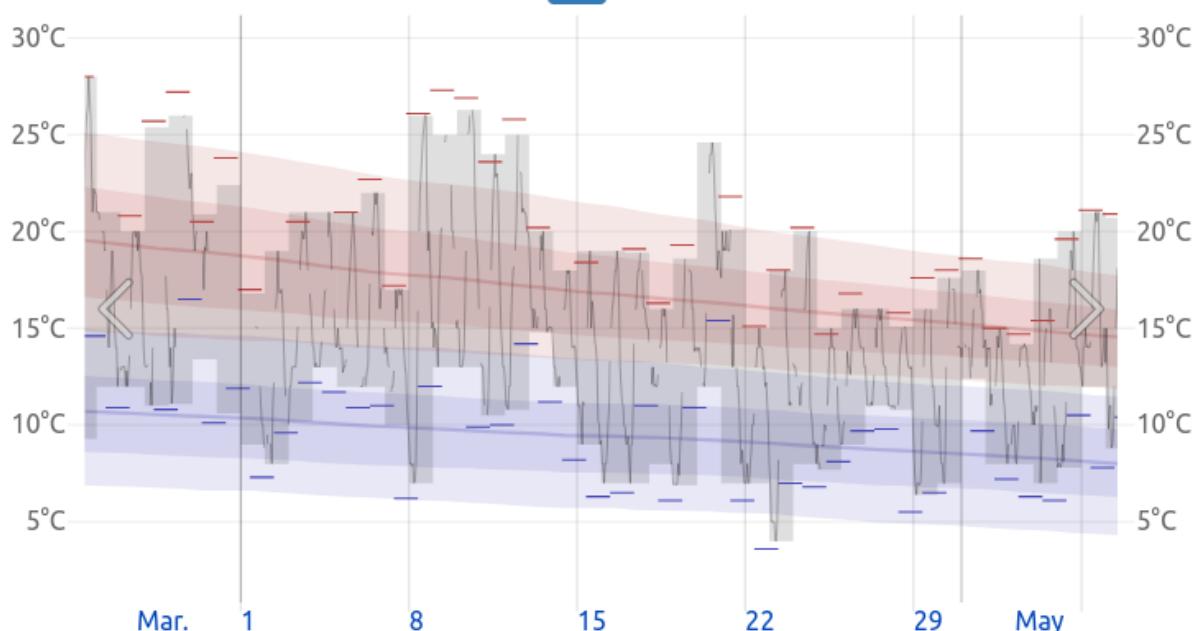
Weather

- Sunrise at 6.44am
- Sunset at 5.57pm
- Moon type: waning crescent
- Max wind speed: 26Km/h
- Patchy rain in the east clearing during the day, but isolated coastal drizzle or showers persisting. Cool to mild in the south with a light to moderate south-westerly wind extending to the east. A mild to warm day inland with variable wind

Melbourne Airport Temperature History April 1991

[◀ Fall 1991](#) [🔗 Link](#) [⬇ Download](#) [Compare](#) [Averages](#)

History: 1993 1992 J F M **Apr.** M J J A S O N D 1990 1989



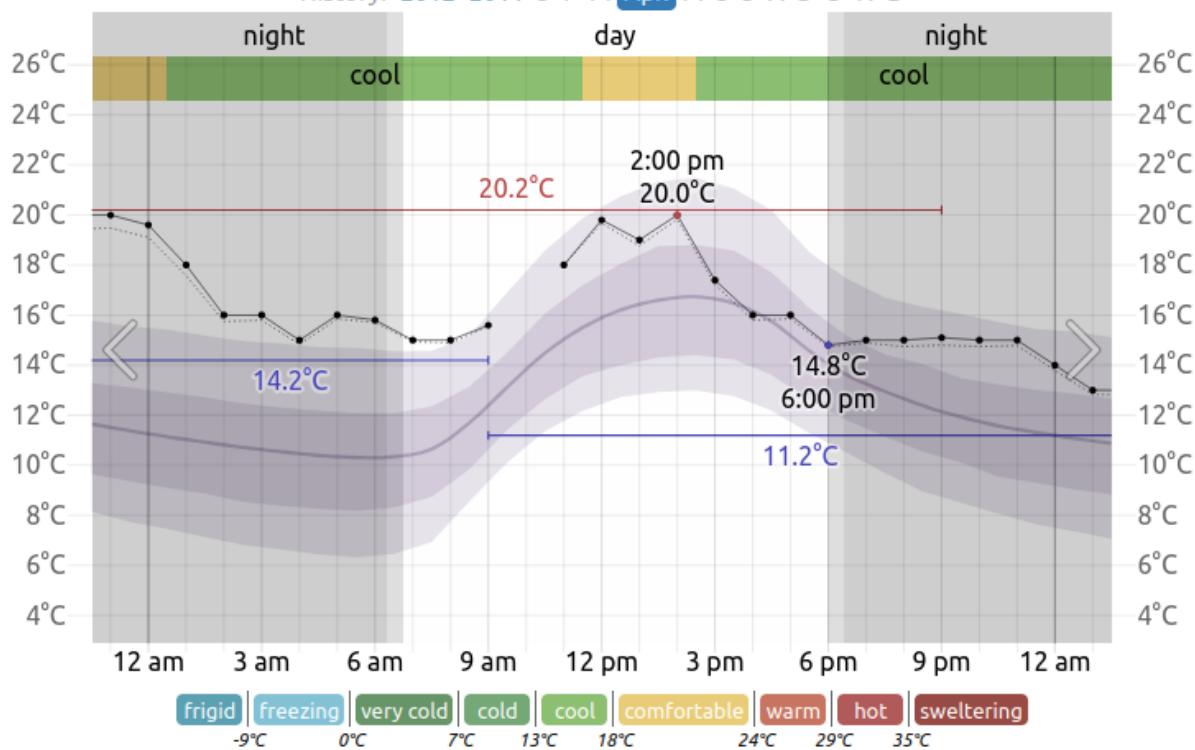
The daily range of reported temperatures (gray bars) and 24-hour highs (red ticks) and lows (blue ticks), placed over the daily average high (faint red line) and low (faint blue line) temperature, with 25th to 75th and 10th to 90th percentile bands.

Melbourne weather for April 1991 [KCSRC00030]

Temperature on Saturday, 13 April 1991 at Melbourne Airport

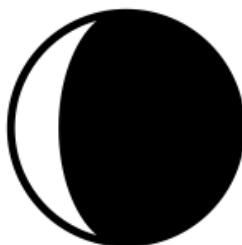
[Apr. 1991](#) [Link](#) [Download](#) [Compare](#) [Averages](#)

History: 2012 2011 J F M **Apr.** M J J A S O N D



Measured temperature at approximately 2 metres above the surface of an open field (black dots) and 6, 12, and 24-hour lows (horizontal blue lines) and highs (red lines), placed above the hourly average temperature (faint purple line), with 25th to 75th and 10th to 90th percentile bands. The thin dotted line is the perceived temperature. Civil twilight and night are indicated by shaded overlays.

Melbourne weather on Saturday 13 April 1991 [KCSRC00030]



Waning crescent moon
[KCSRC00039]

About the restaurants

In Eltham

The restaurant owned by the Chan parents in Eltham was originally named *Ming's Restaurant*, but was renamed into *Ying's Restaurant* after Karmein's death.



Circa 1990



Circa 1992

Front views of the Chan's restaurant in Eltham (sometimes reported as being in Lower Plenty; opened in 1980 [KCSRC00052])

In Bulleen



Front view of the Chan's restaurant at the Bulleen Plaza shopping centre (opened in 1978) [KCSRC00035]

Ming Chu

That restaurant was not owned and/or operated by the Chans.



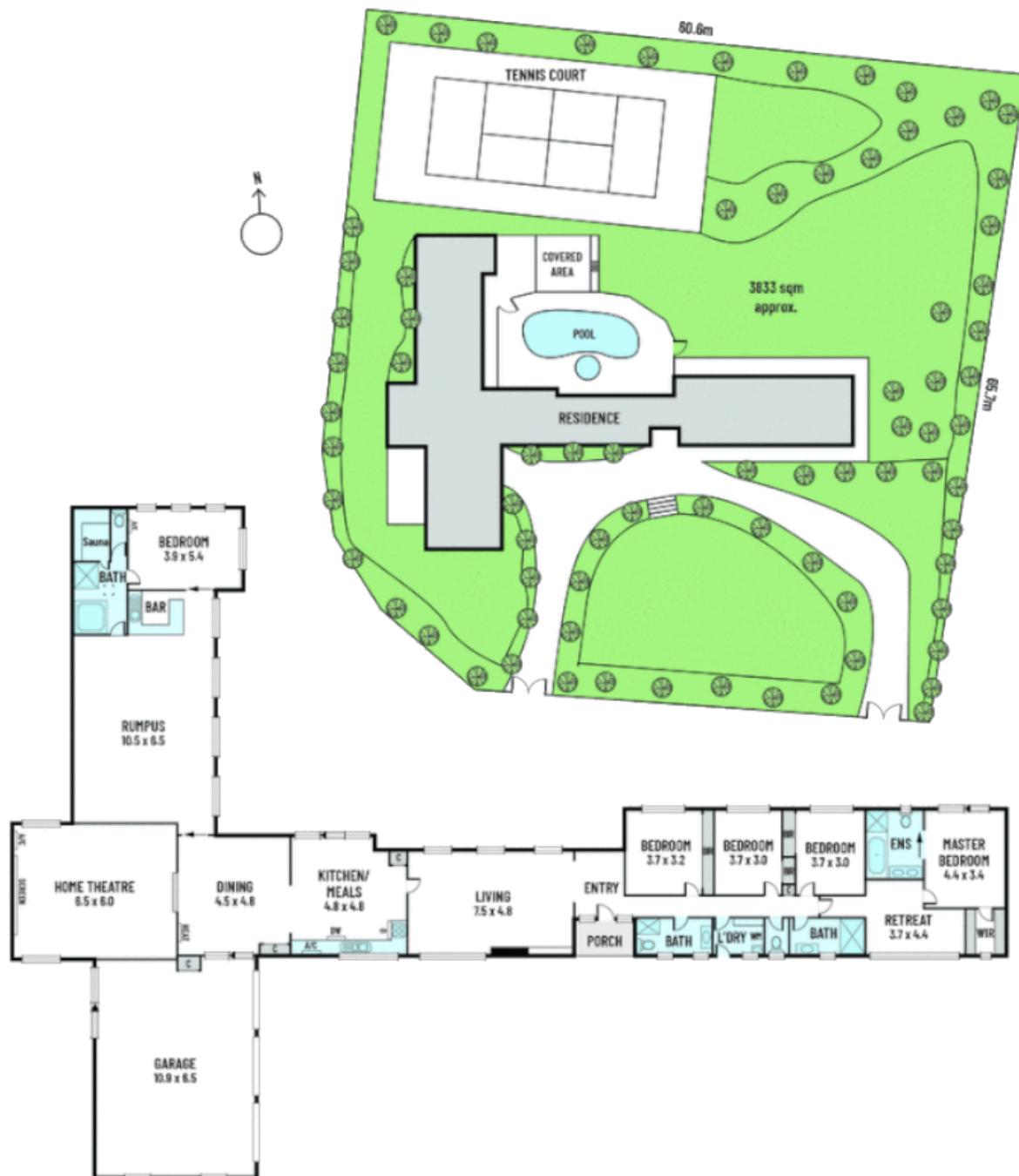
That restaurant was sometimes wrongfully reported as being owned and operated by the Chans. That was not the case.

About the Chan residence

General information

- Built in the 1960s, it got extended & renovated in 1985. That's when the brick wall separating the property from Serpells Road (South side) and Church Road (West side) was built
- It featured an intercom system allowing communication between rooms
- Not sure if an alarm system was installed [KCSRC00005][KCSRC00017]

Floorplan



The Chan residence had 5 bedrooms (3 for the kids, 1 master and 1 guest)



Karmein Chan had the bedroom closest to the master bedroom

A: Karmein's bedroom

Blue rectangle: bed

Green square: TV set

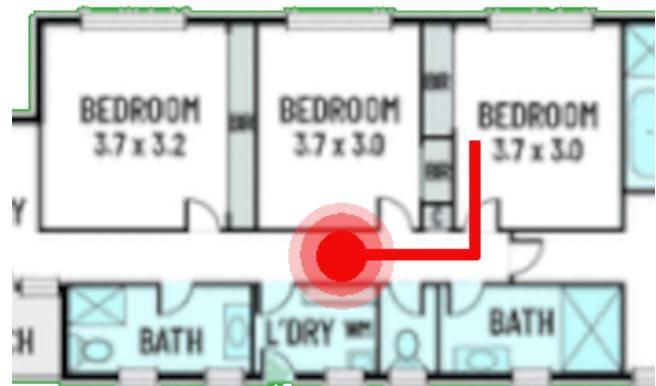


Floorplan sourced from publicly available real estate data

- 1 Point of entry into the Chan residence
- 2 Abductor possibly grabs a knife from the kitchen
- 3 The sisters watch TV in Karmein's bedroom
- 4 Karmein and Karly bump into the abductor in the hallway while going to the kitchen
- 5 Karen and Karly are tied and locked in a wardrobe (center bedroom)
- 6 Karmein and her abductor leave through the kitchen sliding door
- 7 John Chan finds Karen and Karly cowering in the laundry room
- Note: The pink dots are not confirmed to be the exact path followed by the abductor



View of the living room used as a point of entry by the criminal



Karmein and Karly met the abductor in the hallway



Karmein and her abductor left through the kitchen sliding door



Photos



© realestate.com.au



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Phyllis Chan in Karmein's bedroom, 1992 – ©Wayne Ludbey/The Age [KCSRC00015]











Photo ©Tina Haynes/The Age – Chinese text says “Peaceful” [KCSRC00016]

Intercom system





The Chan residence was equipped with a Valet VM2000 intercom system [KCSRC00022]

Demolition

The demolition took place between April and September 2024.









About the graffitied Toyota Camry

At around 7.40PM, the abductor spray paints a message on the red utility car of the family.

Asian drug dealer!

Pay

back

More

Anon more to come

In this context, *anon* means “at another time” or “again”.



The red Toyota Camry was parked within the perimeter of the property, not on the street



Red 1990 Toyota Camry

About Mr Cruel

Mr Cruel is the moniker for an unidentified Australian serial child rapist who attacked three girls in the northern and eastern suburbs of Melbourne in the late 1980s and early 1990s. He is also the prime suspect in the 1991 abduction and murder of a fourth girl, Karmein Chan. His moniker came from a headline in the Melbourne newspaper The Sun.

Mr Cruel has never been identified, and his three confirmed attacks and the suspected murder remain unsolved cold cases. There is a reward of A\$200,000 for the two first abductions (1988 and 1990). In April 2016, twenty-five years after the death of Karmein Chan, Victoria Police increased the reward for information that leads to the perpetrator's arrest and conviction, from A\$100,000 to A\$1,000,000.

Police describe Mr Cruel as highly intelligent. He meticulously planned each attack, conducted surveillance on the victims and their families, ensured he left no forensic traces, protected his identity by covering his face at all times and left red herrings to divert family and/or police attention. He was soft-spoken, and his behaviour was unhurried; during one attack he took a break in a victim's house to eat a meal. He threatened to injure his victims or their family members with a knife or a handgun.

As to who he was as a man, very little information is available and we are left mostly with speculations. In *The Age* from Sunday 12 April 1992, it is revealed that Mr Cruel told some of his victims he was himself the victim of sexual assault as a child. Judging from how bold and well organised he was, we can infer he might have been an older seasoned offender with a long history of increasingly damaging crimes starting somewhere in the late 1970s.

Cruel timeline

Date	Event	School holiday?
February 1985, 5am	Hampton Victim unknown	Possibly
July 1985, 8.25pm	Hampton Unknown 14yo victim	No
Wednesday 4 December 1985	Warrandyte Unknown 30yo victim	No
Friday 6 December 1985	Donvale Unknown 30/35yo victim	No
Saturday 7 December 1985, 11.30pm	Bulleen Unknown 34yo victim	No
Saturday 22 August 1987	Lower Plenty Name unknown	No
Tuesday 27 December 1988	Ringwood Sharon Wills	Yes
Tuesday 3 July 1990	Canterbury Nicola Lynas	No
Saturday 13 April 1991	Templestowe Karmein Chan	Yes

Careful, cool, kind or cruel?

My liberty, my freedom, is more important than your life

— Mr Cruel

The moniker "Mr Cruel" was first introduced by the Melbourne newspaper *The Sun* on Thursday 19 November 1987. This followed a series of home invasion sexual assaults in Melbourne's suburbs, where police described the perpetrator as "super cool and super cruel." The media adopted this description, and the name "Mr Cruel" became widely used to refer to the unidentified offender.

This naming occurred shortly after the first confirmed attack attributed to Mr Cruel in August 1987. In that incident, an 11-year-old girl was assaulted in her Lower Plenty home. The assailant's meticulous planning and calculated demeanor led to the characterization that inspired his moniker.

Interestingly, he got called "Dr Cruel" by mistake in the *Sydney Morning Herald* published on Saturday 24 May 1997.

It has to be said though that there might not even be a Mr Cruel at all; it could be that a bunch of unresolved crimes ended up attributed to some sort of catchall character.

Physical appearance

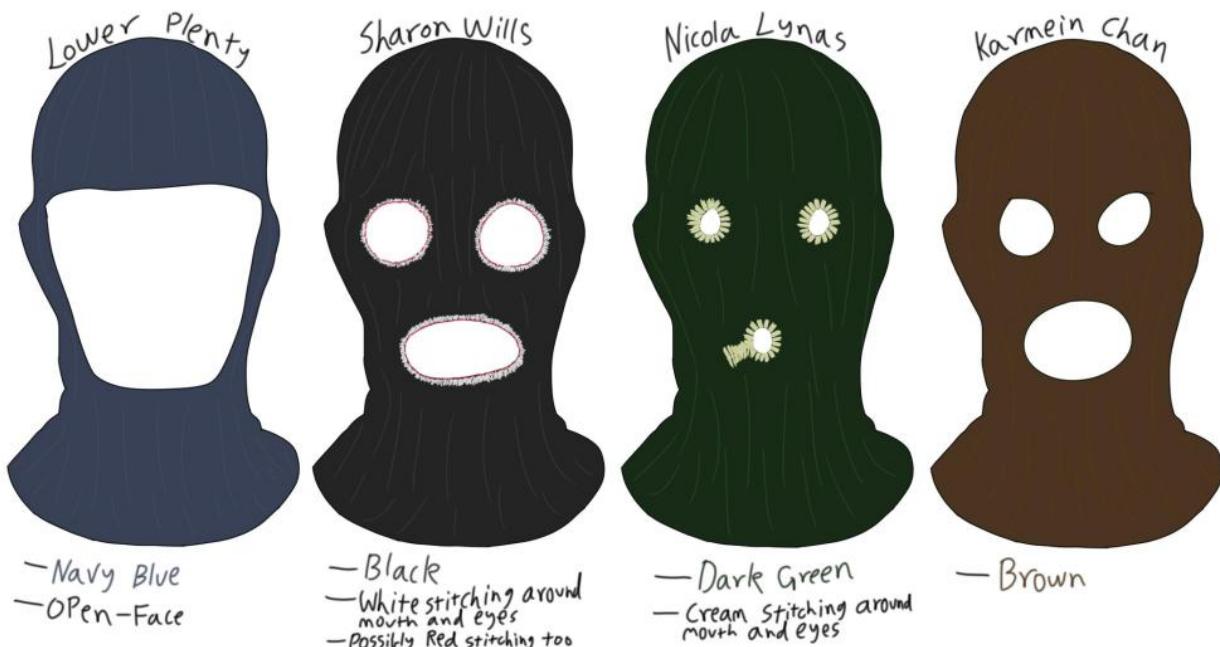
A man 25 to 45, about 168 to 180 centimetres tall, possibly a small pot belly and of slim to medium build (composite description from multiple sources).

Associate Professor David Wells, who used to be a forensic physician with Victoria Police at the time of the attacks, reported Mr Cruel might have suffered from some sort of back injury [KCSRC00055].

Common types of back injuries compatible with that information:

- Lumbar disc herniation (L4–L5, L5–S1 region)
 - Common in men in their 30s–40s, causes pain when bending forward or sitting for long periods
 - Patients often prefer to stay upright or lie prone (on their stomach); would make certain positions impossible or extremely painful, but climbing or carrying short distances might still be possible
- Sacroiliac joint dysfunction
 - Pain when rotating the pelvis or during certain hip movements
 - Could force him into a narrow range of tolerable positions
 - Strong men can still climb fences and lift, but movements involving twisting the lower back are avoided
- Old compression fracture or vertebral injury
 - If he had an accident (fall, sport, work injury, even military training), the vertebra may have healed but left stiffness and pain
 - Would limit him to less mobile positions, but not necessarily affect strength

The most likely explanation is a **lower-back injury (herniated lumbar disc or sacroiliac dysfunction)** that made certain movements impossible. He could still climb and lift in bursts, but during assaults he forced the victims into postures that spared his back from strain.



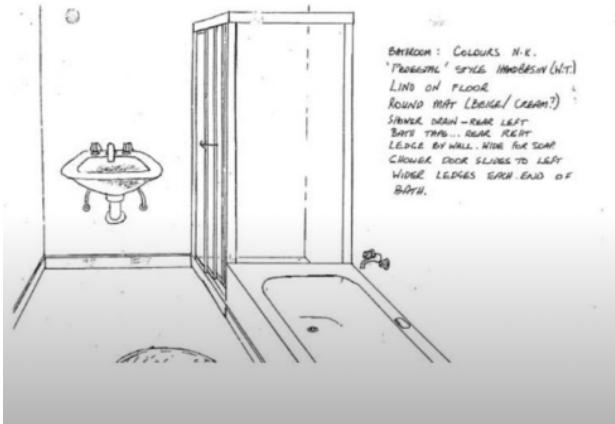
Balaclavas used by Mr Cruel during his attacks [KCSRC00033]

The lair

- Location: North-Western suburbs of Melbourne, somewhere around the airport (jet planes could be heard very clearly)
- A house of moderate size built in the 1950s/1970s
- Driveway on the right side, no garage

- Had to walk 5 steps left from the driveway to a side door leading to the kitchen
- Victims didn't enter the home through the frontdoor
- About the bedroom
 - Sliding door, white
 - 2nd room from the frontdoor on the right
 - Light coloured walls
 - Double bed with white doona
 - 2 bedside tables, with a radio on the left
 - Large window/sliding door with full length peach coloured curtain
- About the bathroom
 - Pedestal handbasin, separate adjustment for hot and cold water
 - Shower with a door that slides to the left
 - One somewhat small bathtub with soap holders
 - Lino on floor, round mat
- About the toilets
 - Next to the bathroom
 - Door opens to the left from outside
 - Toilet paper dispenser on the right when seated
 - Lino on the floor
 - Dual mode flush





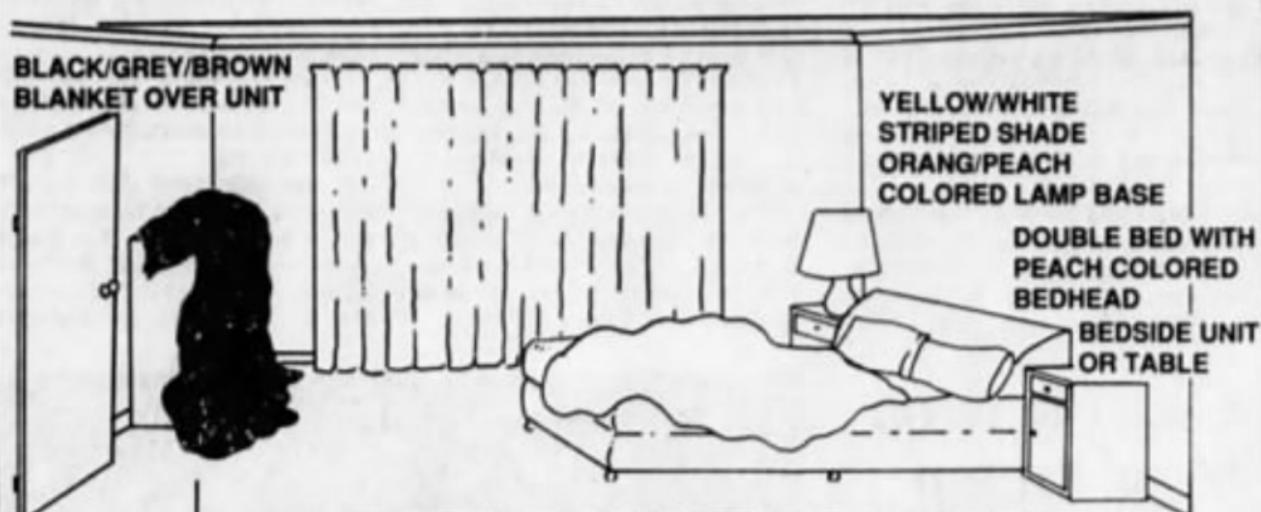
Mr Cruel's bathroom probably looked similar to these



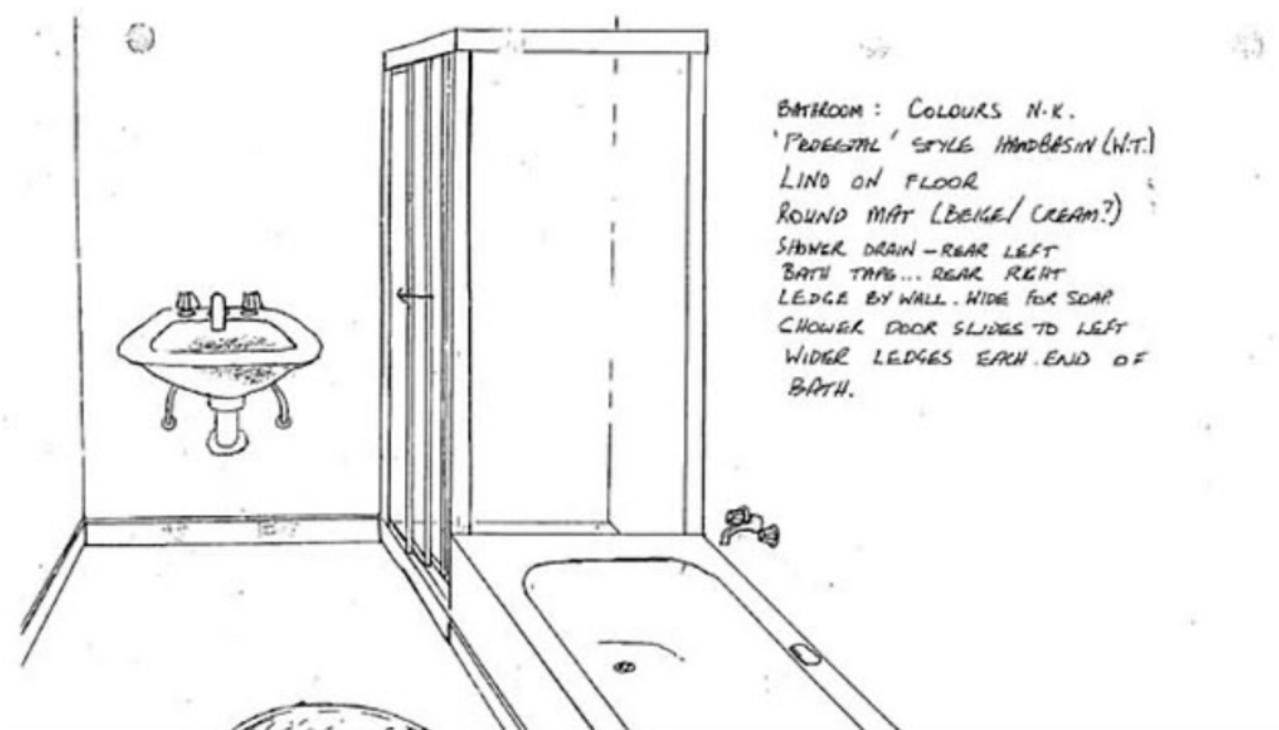
The lounge room from Mr Cruel's lair was furnished with a chunky pine lounge suit

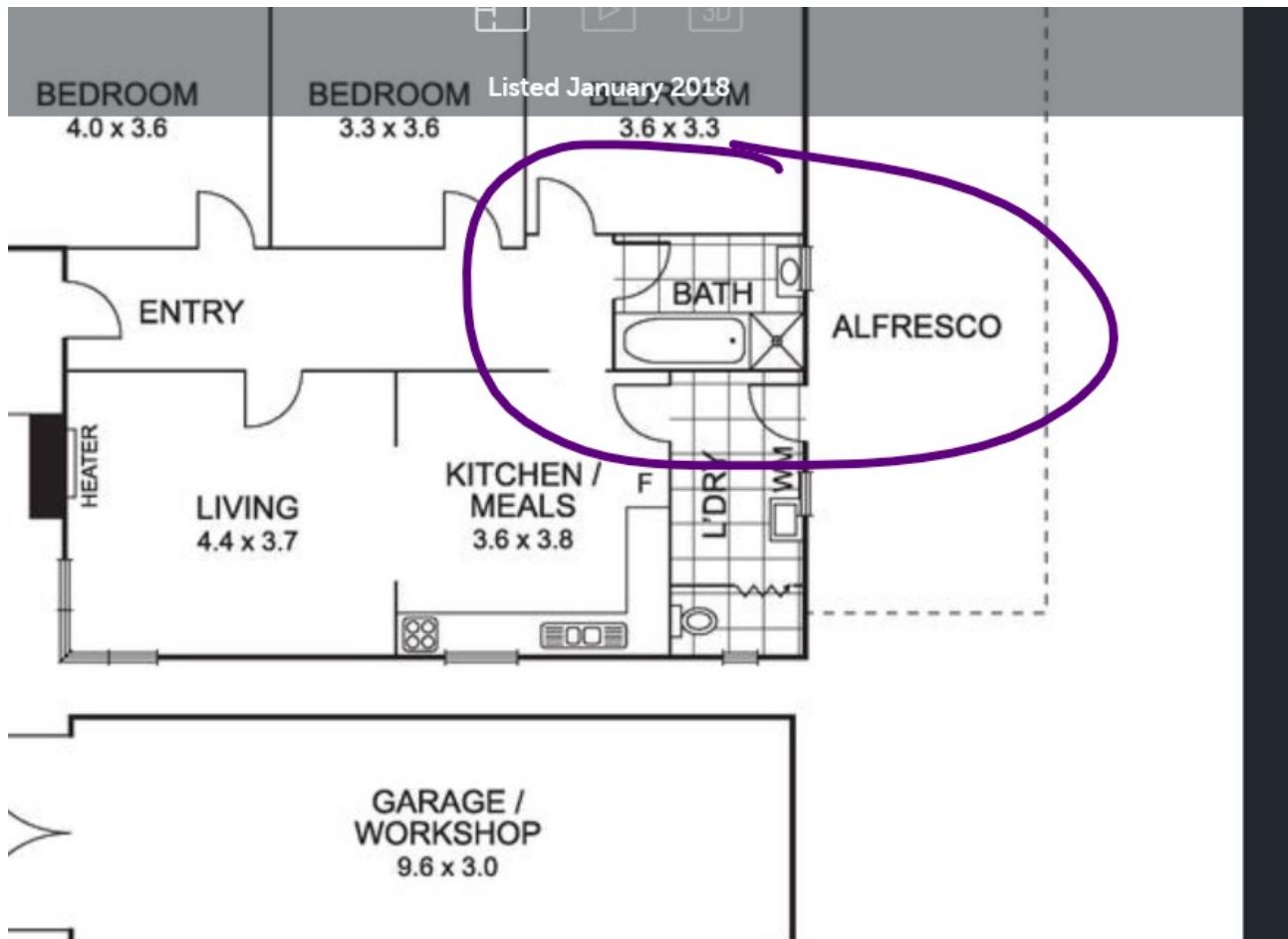
INSIDE THE BEDROOM OF A CHILD KILLER

PEACH COLORED FULL LENGTH CURTAINS



A police sketch of the bedroom in which police believe the girls were held.





Canon attacks

Saturday 22 August 1987 – Lower Plenty – Name unknown

A man wearing a balaclava broke into a family home at 4:00 am, armed with a knife and a handgun. He tied the hands and feet of both parents, and locked them in a wardrobe. He then tied the son to a bed, and raped the 11-year-old daughter. He had cut the phone lines.

Happened during Term 3 of '87 (13 July – 28 September).

Tuesday 27 December 1988 – Ringwood – Sharon Wills

493 days since previous attack (1y 4m 5d)



Image: Victoria police

A man broke into a family home in Ringwood via the back door at about 5:20 am, wearing a balaclava and armed with a handgun. He bound and gagged the parents, and demanded money. He then grabbed their 10-year-old daughter, put tape over her eyes and a ball gag in her mouth, and abducted her. She was released eighteen hours later on the grounds of Bayswater High School.

While she was held captive, Sharon repeatedly heard the sound of low-flying aircraft leading authorities to believe she was held somewhere in the Tullamarine Airport flight path.

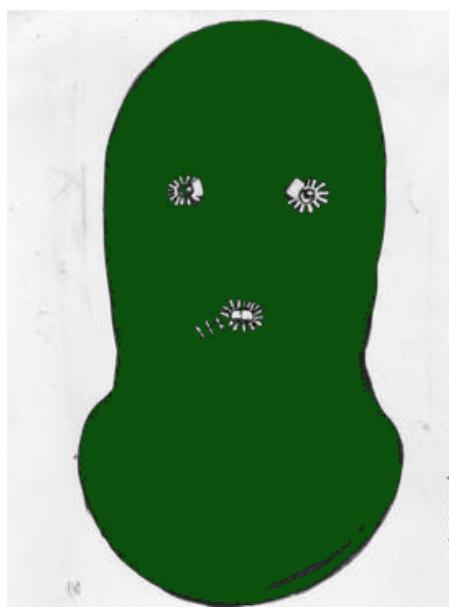
Happened during school holidays between Term 4 of '88 (3 October – 22 December) and Term 1 of '89 (1 February – 23 March).

Tuesday 3 July 1990 – Canterbury – Nicola Lynas

553 days since previous attack (1y 6m 6d)



Image: Victoria police



Dark green balaclava used by Mr Cruel
during the Nicola Lynas attack

In Canterbury, a man broke into a family home at 11:30 pm, armed with a knife and a gun, and wearing a balaclava. He tied and gagged a 13-year-old girl, placed tape over her eyes, disabled the phones, and searched for money. He then drove her to another house and molested her for fifty hours before releasing her at a power sub-station in the suburb of Kew.

Nicola later told authorities she could also hear aircraft from the house where she was held captive.

Happened during Term 2 of '90 (30 April – 6 July).

Karmein Chan

Saturday 13 April 1991 – Templestowe

284 days since previous attack (9m 10d)

In Templestowe, a man wearing a balaclava broke into a family home at about 8:40 pm, armed with a knife. He abducted 13-year-old Karmein Chan, who went to the same school as the Canterbury victim. Chan's decomposed body, with three gunshot wounds to the head, was found a year later.



Karmein's abductor on Saturday 13 April 1991 [TCS 2025]

Investigators believe Karmein may have been killed because she had either seen her abductor's face, or because he feared the child could identify him. It has been reported that some detectives had doubts about whether this crime was committed by Mr Cruel.

Detective Chris O'Connor answered a journalist's question in 2013 about whether Mr Cruel was responsible, saying "we just don't know if it was Mr Cruel who murdered Karmein ... we just can't be sure because there isn't enough evidence to make a value judgement about whether it was or wasn't him in the Karmein case."

Her murder in 1991 marked the end of Mr Cruel's reign of terror. After this he fell off the radar and is not believed to have ever struck again.

Happened on the first day of school holidays between Term 1 (29 January – 12 April) and Term 2 (29 April – 5 July) of '91.

Hampton cases

There had been varying reports by the media of suspected attacks prior to 1987. The police have never released specific details of suspected attacks.

February 1985, 5am – Hampton – Victim unknown

Happened during or close to Term 1 of '85 (4 February – 10 May).

July 1985, 8.25pm – Hampton – Unknown 14yo victim

Happened during Term 2 of '85 (27 May – 23 August).

Wednesday 4 December 1985 – Warrandyte – Unknown 30yo victim

Happened during Term 3 of '85 (9 September – 19 December).

Friday 6 December 1985 – Donvale – Unknown 30/35yo victim

Happened during Term 3 of '85 (9 September – 19 December).

Saturday 7 December 1985, 11.30pm – Bulleen – Unknown 34yo victim

Happened during Term 3 of '85 (9 September – 19 December).

Is Mr Cruel responsible for Karmein Chan's abduction and murder?

At this stage, it is not possible to answer that question with confidence.

Around the abduction

Press conference from Tuesday 16 April 1991

Presentation

On Tuesday 16 April 1991, worried, their hearts broken by Karmein's abduction, John and Phyllis Chan give their first press conference. Their daughter has been missing for more than 48 hours at that stage, and there is a growing concern about her wellbeing, considering she is affected by asthma and usually has a metered dose inhaler next to her bed. Phyllis Chan is clearly distressed and is barely able to speak.



Phyllis Chan on Tuesday 16 April 1991, 3 days after Karmein's abduction

Quotes from Phyllis Chan

Please, bring my daughter Karmein back home, because all my family loves her very much, her two sisters couldn't sleep and are very upset. They want Karmein back... Karmein reads a story to the sisters every night.

Your favorite dress is here Karmein, come back and dress it! Please, release my daughter! All the family love her. Karmein, your sisters need you. Don't spoil my family. Take my daughter home safe.

She can't get very tired. If Karmein is very sick, just send her to a hospital, please.

She loved her sisters and her mum and her dad. I love her really very much. Karmein, I can't miss you any more.

— Phyllis Chan [KCSRC00041]

Quotes from John Chan

I think I will send my girls out of the country for a little while and I hope we can get this settled and then bring them back.

We hope the man understands and will release her as soon as possible so we can have the family together.

She is very nice, very good and we are proud of her.

I work hard and I've had a good opportunity in Australia.

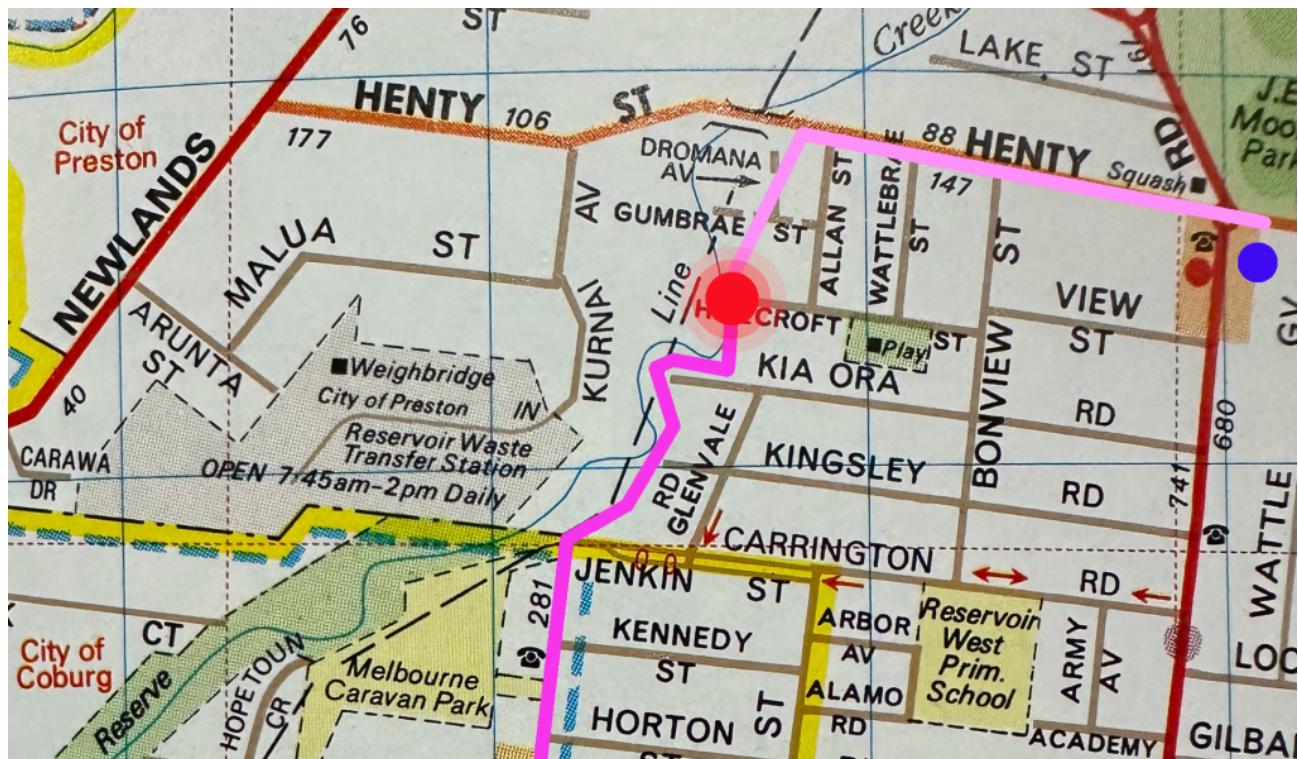
— John Chan [KCSRC00041]

The Edgars Creek Incident (ECI)

On Saturday 13 April 1991 at around 11PM, the night Karmein Chan got abducted, a man living on Elizabeth Street in Coburg was looking for baby formula. Having no car, he walked (pink lines) to a Seven Eleven 24/7 minimart (blue dot) and made an encounter he will never forget.

While looking towards a creek (red circles), he heard a single gunshot and saw a man wearing overalls standing next to a ute, his hand in the air while holding a rifle.

That location being fairly close to the Thomastown SEC Terminal Station where Karmein's remains were later discovered, the shooter might have been the abductor.



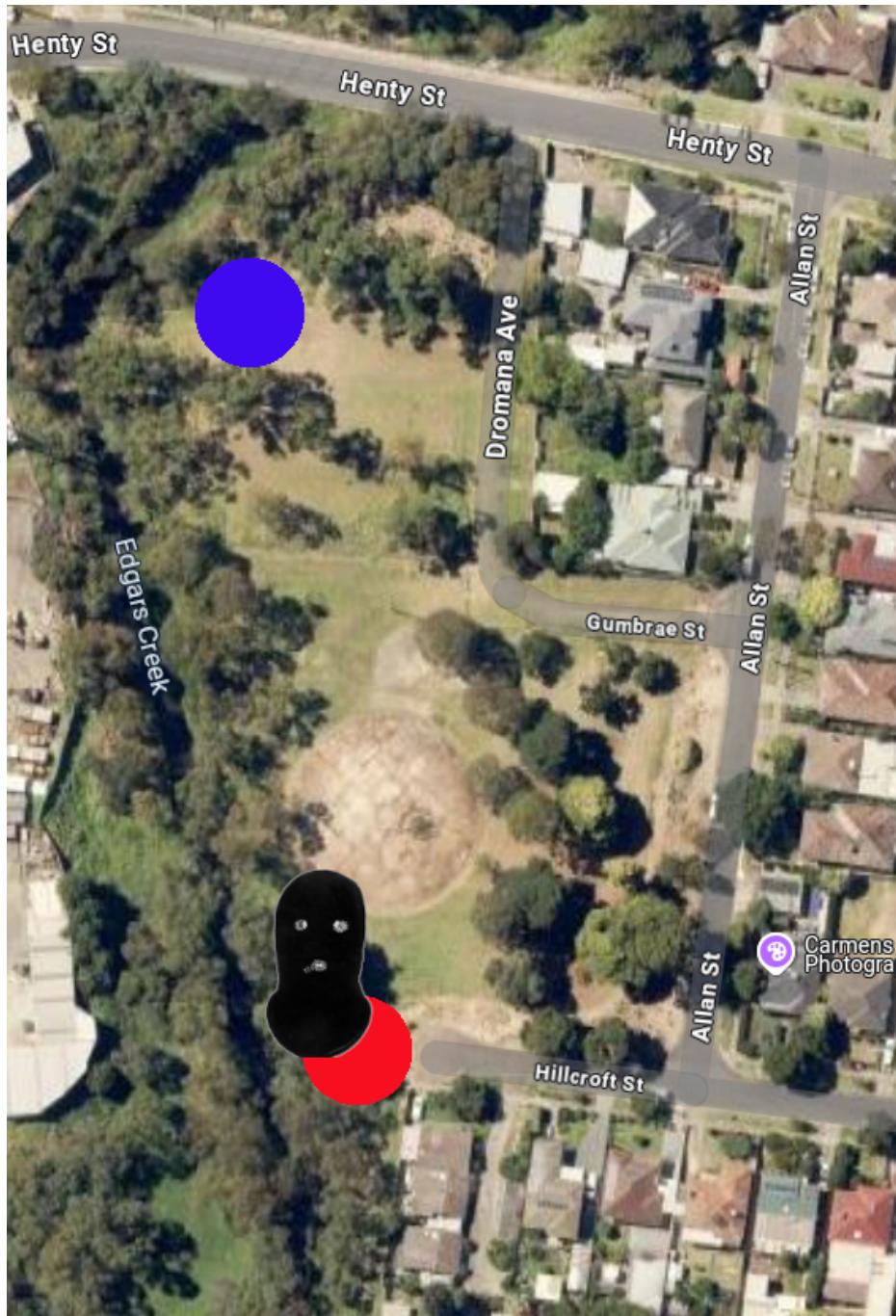
©Melway edition 20 – 1990 [KCSRC00012]



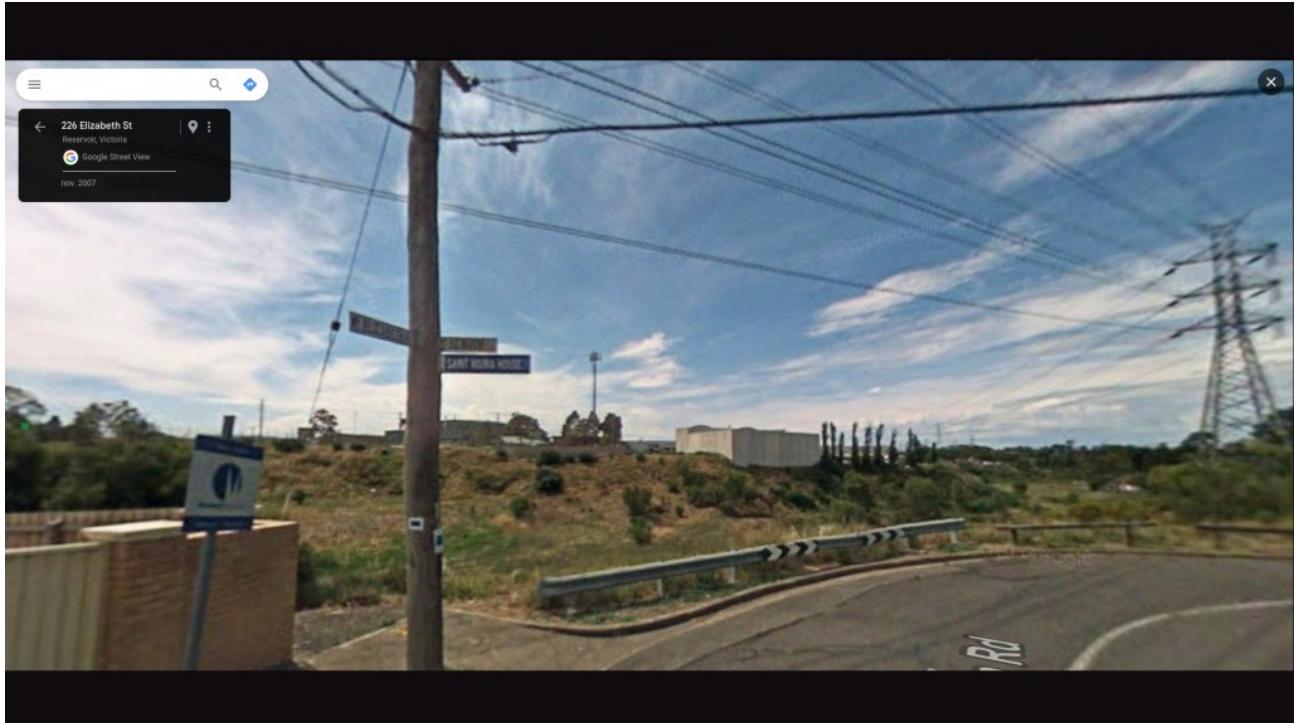
The creek as seen from Jenkin Street



The 7/11 minimart



The ute was parked where the blue dot is



View of the potential murder site in 2007 from Elizabeth Street. It used to be next to a very empty and quiet Waste Transfer Station

A letter to Mr Kind

On Thursday 2 May 1991, Phyllis Chan, desperate to get her daughter Karmein back, publishes an open letter to the man who abducted her 19 days earlier, on Saturday 13 April 1991.

TO THE MAN WHO TOOK KARMEIN CHAN

DEAR "MR KIND" (NOT MR CRUEL)

We miss Karmein very very much.

Please let Karmein go. We know

you are a KIND AND CARING PERSON.

We hope Karmein is SAFE with you.

School has resumed and it would

be nice if Karmein can return to

school. Thank you for LETTING HER

FREE. And we can REBUILD OUR

LIVES. PLEASE HEAR OUR PLEA ?

LOVE

from The CHAN Family

Father, mother and sisters of Karmein

— Phyllis Chan

TO THE MAN WHO TOOK KARMEIN CHAN

DEAR "MR. KIND (NOT MR. CRUEL")

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We hope Karmein is SAFE with you.

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LIVES. PLEASE HEAR OUR PLEA?

LOVE

from THE CHAN Family

Father, Mother and Sisters of Karmein

©The Age – Thursday 2 May 1991 [KCSRC00051]

Karmein Chan remains discovery location

How it happened

On Thursday 9 April 1992 at around 5PM, Karmein's body was found in Thomastown by a man walking his dog. The red dots on both maps show the exact location ([37°41'29.9"S 145°00'30.3"E](#)).

It's within a field surrounded by an industrial zone, with a small river running South-West. It's not nice and does not feel safe at all.



Left: 2024 Google Maps satellite view – Right: ©Melway edition 20 – 1990



SEC Terminal Station as viewed from High Street



Location of Karmein's body viewed from the North



Karmein's remains were close to a water drain

Karmein Chan skeletal remains were found near the Thomastown SEC Terminal Station



In the foreground, a concrete water drain. In the background, the fenced Thomastown SEC Terminal Station [TCS 2024]

What was recovered

It is unclear if the full skeleton was recovered. According to some sources, that is the case, but according to at least another:

Forensic odontologists Dr John Clement and Dr Sheena Chan in charge of examining the skeletal remains had little to work with—only portions of the skull, the jaw, and the neck could be found.

We will proceed with our documentation effort in order to clarify.

Observations

- The area is not accessible to regular vehicles; a 4 wheel drive is required
- You don't get there by mistake, prior knowledge of the location is very likely
- The abductor most likely used the Southern access points, as he would have been able to park his vehicle about 150 meters from the burial site

The Billy Chan attack

On Monday 23 January 1995, Phyllis Lam (ex-Chan) was attacked in front of her home on Rocklea Road in Bulleen just after midnight by Billy Chan, a disgruntled ex-employee (not a relative). It was a violent event that left her physically impaired.

I am Karmein Chan's mother... I am the missing girl's mother... Please leave me alone!

— Phyllis Lam

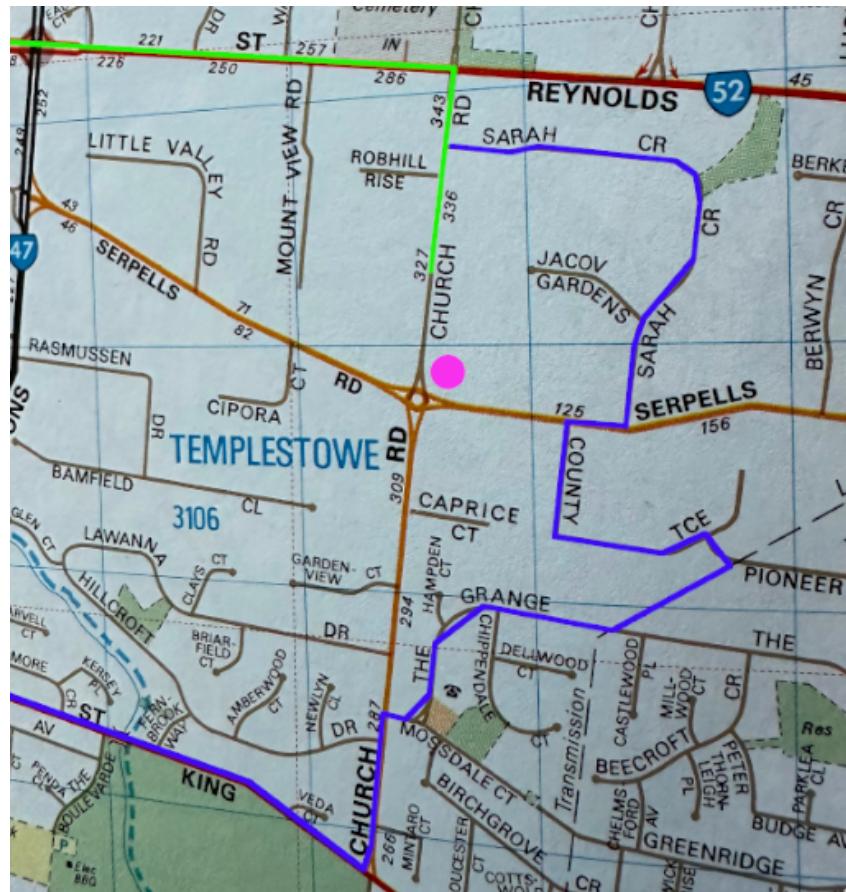
He fled with the bag she was carrying, filled with money, a few documents, jewellery and Karmein's passport.

Phyllis got rescued by a neighbour and immediately taken to the Heidelberg Repatriation Hospital.

Escape via a SEC service road

While it is commonly accepted the abductor drove North on Church Rd, then West on Reynolds Rd, it has been suggested that another escape path going through a SEC service road might have been used.

The map below is from the 1990 Melway 20th edition and shows the two candidate escape routes:



Green: Escape via Reynolds Rd, Blue: Escape via the SEC service road
[KCSR000012]



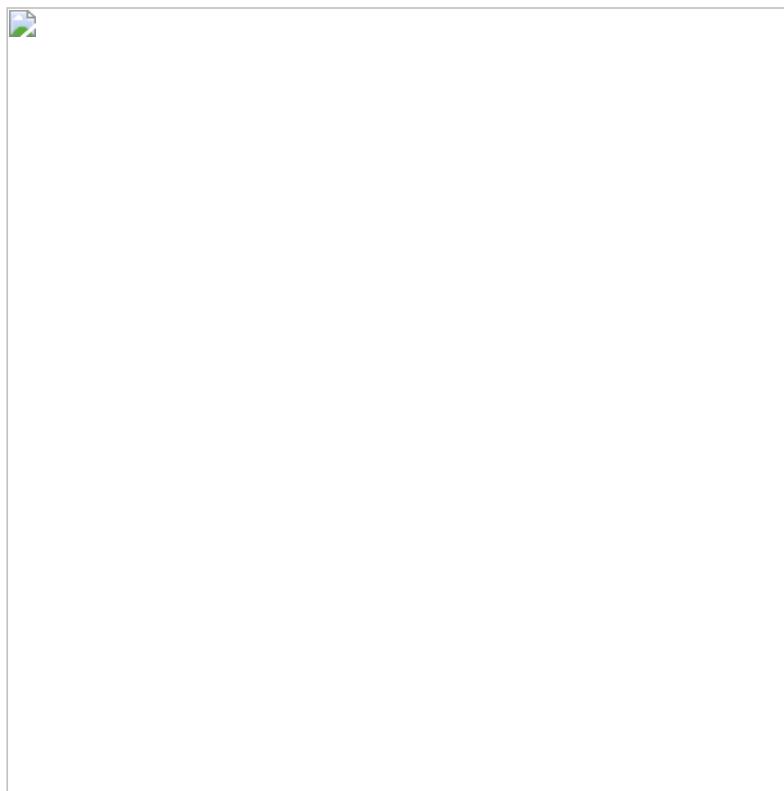
SEC service road entry point from Pioneer Drive [TCS 2024]

Holden Commodore Vacationer

During a press conference related to the case of Sharon Wills, a previous victim of Mr Cruel in December 1988, the police announced there was almost a car incident near Bayswater park just before Sharon was dropped off.

The little girl described the car as “hard to start, smelling clean, but old”. That same car might have been used during the abduction of Karmein Chan.





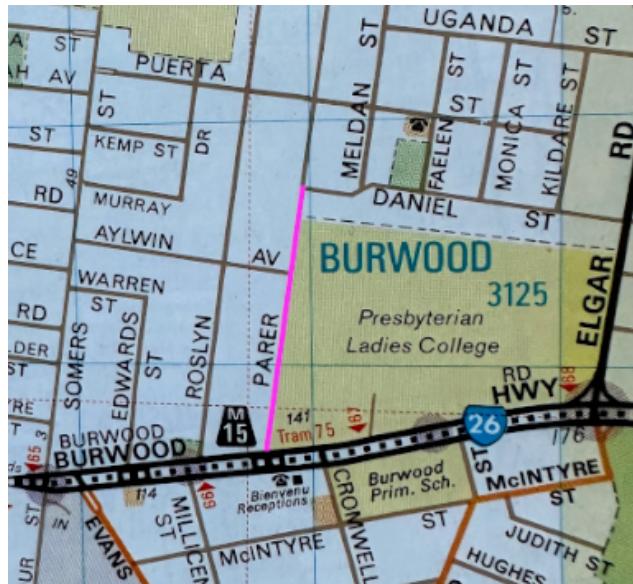
The abductor's car might have been a white Holden Commodore Vacationer with blue stripes on the sides

Parer Street stalker

In the days leading to the abduction of Karmein Chan, a student from Presbyterian Ladies' College, a girls-only school, reported witnessing a car driving up and down Parer Street, with the driver looking intently at the girls waiting to be picked up by their parents.

This happened daily over several days, often enough to raise suspicion and get a report to the police. The driver was a caucasian male between 25 and 35 years old, and the car was described as "beat up".

He was not seen again after the disappearance of miss Chan.



The suspicious car was driving up and down the pink line on that 1990 Melway map [KCSR00037]

Tributes to Karmein

From John and Phyllis Chan

Our darling daughter, you were snatched from us so very suddenly. We have searched and searched, we have cried and cried, how we wish you are back with us now.

But God is great, he will comfort us and give us strength. Karmein, you are safe with God now. We love you, we miss you. Forever in our hearts you will be remembered. Some day we shall meet again.

Rest peacefully dearest Karmein. Mum and Dad

From Karly and Karen Chan

Our dearest sister, we miss you heaps. We think of you every day sister Karmein. Thank you for being our big sister. We love you, we love you, we love you. Till we meet again from your loving sisters Karly and Karen

A letter to Karmein Chan

Dear Karmein,

I never knew you. But I walk alongside your story more often than anyone would guess. I put flowers on your tomb every week because I refuse to let the world lose track of you.

Not just of what happened to you, but of *you*, the person.

You were alive. You were smart. You had routines. You moved through your world like every other kid, ordinary and extraordinary at the same time.

And someone tried to erase that.

They failed.

I didn't create this website out of pity, or out of obsession, or because I believe flowers or words fix anything.

I'm here because remembering someone properly is a form of respect.

And respect matters.

You didn't get enough of it in life.

You didn't get enough of it from the world after.

But I will give you mine, fully, quietly, every week.

Not because I expect anything back.

But because people like you deserve not to be left behind in silence.

Your story stays with me. Your name stays with me. Your life stays with me.

And that's all I have to give — but I give it without conditions, without noise, without end.

Rest well.

You are not forgotten.

Special thanks

This website could not have taken shape without the help, generosity, and kindness of several people.

To those who shared memories, information, advice, or simply words of encouragement, thank you.

Your time, trust, and care have mattered more than you probably realize.

Every contribution, large or small, helped me move forward in a task that often felt impossible to complete.

This site is stronger, fairer, and more accurate because of you.

I am deeply grateful.

Sources

Code	Title	Identifiers	URL	Facts
KCSRC00001	The Age, 08/05/1991, page 5	Copyright Fairfax Media Publications Pty Limited May 8, 1991 ISSN: 2203-580X e-ISSN: 0312-6307	Link	Karmein Chan's class at PLC
KCSRC00002	The Age, 30/04/1991, page 3	Copyright Fairfax Media Publications Pty Limited Apr 30, 1991 ISSN: 2203-580X e-ISSN: 0312-6307	Link	Karmein Chan's first year at PLC
KCSRC00003	The Age, 07/04/1991, page 89	Copyright Fairfax Media Publications Pty Limited Apr 7, 1991 ISSN: 2203-580X e-ISSN: 0312-6307	Link	Documentary watched by the 3 sisters on TV just before the abduction took place
KCSRC00004	The Age, 11/04/1991, page 30	Copyright Fairfax Media Publications Pty Limited Apr 11, 1991 ISSN: 2203-580X e-ISSN: 0312-6307	Link	TV channel name for doco on Marilyn Monroe
KCSRC00005	Book – <i>Dirty dozen : shocking Australian true crime stories</i>	ISBN: 9781740665728	Link	Interview of Phyllis Chan/Lam
KCSRC00006	Wikipedia – <i>Murder of Karmein Chan</i>	n/a	Link	Information about the Chans Detailed review of the abduction
KCSRC00007	Blog – <i>Melbourne Marvels</i>	Melbourne Marvels	Link	Most knowledgeable resource about the Mr Cruel case
KCSRC00008	Blog – <i>Who is Mr Cruel?</i>	n/a	Link	Another very good source of information
KCSRC00009	School term dates 1991	State Library Victoria	Link	School term dates for the year 1991
KCSRC00010	Website – Aerial photos	Manningham Council	Link	1991 aerial photos of the Chan residence
KCSRC00011	Website – <i>Doncaster Templestowe Historical Society</i>	Judith Leaney	Link	Vintage photo of Bulleen Plaza
KCSRC00012	Book – <i>Melway Edition 20 from 1990</i>	ISSN: 0311-3957	Link	Vintage Melbourne maps

KCSRC00013	Map – The Met, Public Transport Map of Melbourne from 1992	n/a	Link	Melbourne transports map from 1992
KCSRC00014	Map – The Mr Cruel Map	Melbourne Marvels	Link	Spatial data Facts
KCSRC00015	Photo	©Wayne Ludbey/The Age FXB1603372	Link	Phyllis Chan in Karmein's bedroom, 13/04/1991
KCSRC00016	Photo	©Tina Haynes/The Age FXB1614201	Link	Phyllis Chan in Karmein's bedroom, 03/11/1991
KCSRC00017	Conversation with Eamonn Gunning from Melbourne Marvel	n/a	n/a	Birthdates of Karly and Karen Chan Presence of an alarm system in the Chan residence
KCSRC00018	The Age, 21/04/1991, page 5		Link	Karmein's glandular fever Phone call from Karly Chan to her father on the night of the abduction
KCSRC00019	The Age, 13/09/1997, page 3	ISSN: 2203-580X e-ISSN: 0312-6307 Copyright Fairfax Media Publications Pty Limited Sep 13, 1997	Link	Abduction timeline according to deputy state coroner Iain West (differs significantly from the Wikipedia/Paul Anderson timeline [KCSRC00005])
KCSRC00020	grays.com	Sale : 20084097>Lot : 0001	Link	Photo of 1974 Holden HQ Monaro GTS
KCSRC00021	Website – Registration labels repro	n/a	Link	Rego sticker analysis
KCSRC00022	User “pwurg” from Reddit	Profile	Link	Photo of the intercom system installed in the ex-chan residence
KCSRC00023	Color version of a photo mostly seen in black and white	The Hunters: Mr Cruel (S01E01)	Link	Karmein Chan during winter

KCSRC00024	OpenAI ChatGPT 4o	The height of Karmein Chan has been obtained from a specialized OpenAI ChatGPT 4o (moderate risk of hallucination)	n/a	Karmein Chan height in 1991
KCSRC00025	Ask Oracle website	n/a	Link	Zodiac sign information about Karmein Chan
KCSRC00026	YouTube	https://www.youtube.com/@australianews	Link	Edgars Creek incident original video (2012)
KCSRC00027	Bus and Coach Society of Victoria website	Melbourne Government Bus Routes 1971 to 1993: 200 – 377 & 600 – 602	Link	Historical bus routes information (Melbourne)
KCSRC00028	Missing and Murdered blog	n/a	Link	Trivia about Phyllis Lam and Karmein Chan
KCSRC00029	YouTube	The chilling case of Mr Cruel's abductions	Link	Informations about the abduction of Karmein Chan
KCSRC00030	Weather Spark website	April 1991 Weather History at Melbourne Airport Victoria, Australia	Link	Melbourne weather data for Saturday 13 April 1991
KCSRC00031	Vice website	Maddison Connaughton from Vice, April 13 2016	Link	Twenty-Five Years On, Here's Everything We Know About the Murder of Karmein Chan
KCSRC00032	The Canberra Times, Monday 15 April 1991	Kidnapping 'May be the third'	Link	Newspapers article about the abduction of Karmein Chan
KCSRC00033	User "GoingInForPhase2" from Reddit	Profile	Link	Drawings of the balaclavas used by Mr Cruel
KCSRC00034	The Age, Friday 11 April 2025	When Karmein Chan was abducted, this policeman was first at the scene	Link	Original Victoria Police statement from Rodney David Phillips, the 1st policeman to enter the crime scene
KCSRC00035	Facebook post	n/a	Non-disclosable	Bulleen Plaza restaurant, opening year

KCSRC00036	Reddit DM	n/a	Non-disclosable	Chan sister's favourite dish
KCSRC00037	Book – Melway Edition 20 from 1990	ISSN: 0311-3957	n/a	Burwood, PLC, Parer street
KCSRC00038	Map – Melbourne & suburbs	© ACV 03/1990	n/a	Vintage map of Melbourne
KCSRC00039	Website – TakeMeBackTo	n/a	link	Trivia about Saturday 13 April 1991
KCSRC00040	Website – My Trips by Blenner Hassett	n/a	link	Hong Kong harbour in 1988
KCSRC00041	The Age, 17/04/1991, page 3	ISSN: 2203-580X e-ISSN: 0312-6307 Copyright Fairfax Media Publications Pty Limited Apr 17, 1991	link	Quotes from the interview given by the Chan parents on Tuesday 16 April 1991
KCSRC00042	The Age, 03/05/1991, page 5	ISSN: 2203-580X e-ISSN: 0312-6307 Copyright Fairfax Media Publications Pty Limited May 3, 1991	link	Patronage drop in both restaurants
KCSRC00043	The Age, 24/05/1991, page 3	ISSN: 2203-580X e-ISSN: 0312-6307 Copyright Fairfax Media Publications Pty Limited May 24, 1991	link	Karen Chan birthday (Tuesday 31 May 1983)
KCSRC00044	The Age, 05/06/1991, page 5	ISSN: 2203-580X e-ISSN: 0312-6307 Copyright Fairfax Media Publications Pty Limited Jun 5, 1991	link	Karly Chan has started to sleepwalk
KCSRC00045	The Age, 14/08/1994, page 6	ISSN: 2203-580X e-ISSN: 0312-6307 Copyright Fairfax Media Publications Pty Limited Aug 14, 1994	link	Lesser known portrait of Karmein Chan
KCSRC00046	The Age, 04/05/1991, page 19	ISSN: 2203-580X e-ISSN: 0312-6307 Copyright Fairfax Media Publications Pty Limited May 4, 1991	link	Photo of the Chan sisters sitting on a bed
KCSRC00047	The Age, 11/05/1992, page 5	ISSN: 2203-580X e-ISSN: 0312-6307 Copyright Fairfax Media Publications Pty Limited May 11, 1992	link	Information about Karmein Chan's funeral service
KCSRC00048	The Age, 17/05/1992, page 3	ISSN: 2203-580X e-ISSN: 0312-6307 Copyright Fairfax Media Publications Pty Limited May 17, 1992	link	Information about Karmein Chan's funeral service
KCSRC00049	The Age, 16/05/1992, page 3	ISSN: 2203-580X e-ISSN: 0312-6307 Copyright Fairfax Media Publications Pty Limited May 16, 1992	link	Information about Karmein Chan's funeral service

KCSRC00050	3AW radio broadcast	Copyright 3AW	n/a	Audio recording of radio broadcast about Karmein Chan's funeral ceremony
KCSRC00051	The Age, 02/05/1991, page 1	ISSN: 2203-580X e-ISSN: 0312-6307 Copyright Fairfax Media Publications Pty Limited May 2, 1991	link	Letter from Phyllis Chan to "Mr Kind"
KCSRC00052	Unlabelled newspaper from Tuesday 2 July 1996	Copyright Eltham District Historical Society via Victorian Collections	link	Opening year for Ying's restaurant in Eltham
KCSRC00053	YouTube video	YouTube user VFAFOOTY	link	Video shot around and inside the Melbourne Royal Children's Hospital in 1991
KCSRC00054	YouTube video	YouTube user Gezza1967	link	Aerial view of The Royal Children Hospital of Melbourne in 1963
KCSRC00055	Podcast with Associate Professor David Wells as a guest. He used to be a forensic physician with Victoria Police at the time of the attacks	Crime Insiders Episode 237, season 3 FORENSICS Mr. Cruel Monday 4 August 2025	link	New details about Mr Cruel Medical condition related to his back

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